



Quality Improvement Program Available For All Members

Regal Medical Group has a Quality Improvement program that is responsible for the development and reporting of quality initiatives. These are improvement guidelines for the care of RMG Commercial, Medicare & Medi-cal members who live in the Southern California. The Quality Improvement program is used throughout Regal Medical Group and each department is responsible for meeting set performance standards, reviewing processes and procedures, to ensure we provide excellent service to our members and providers.

For your convenience, the program is available on Regal Medical Group web portal at www.regalmed.com. If you would like more information regarding the Regal Medical Group's Quality Improvement Program, please contact the Customer Service department at **(toll free) 866-654-3471**.

