

Compliance & OSHA Training



Instructions on registration and completion



Step 1

Login to the compliance and training website:
<https://www.hpnaco.com/Compliance/site/login>

Your login username consists of
first name and your date of birth (mmddyyyy)



IMPORTANT

Username Example:
John Smith+ DOB: 1/1/2022 =
John01012022

Password: *quality*
*Password is case sensitive and
must be entered in all lower case*

Login

USERNAME

PASSWORD

☒ I am a Heritage or its affiliated medical groups' employee

LOGIN

**Prior to clicking Login,
Make sure the box is
checked as shown above.**

Step 2

Proceed to complete both the Compliance and OSHA training.
Each training is located on separate tabs.

Compliance and OSHA Training Materials with Quiz Results

☒ Compliance ☐ OSHA

Compliance training includes eight (8) subjects and OSHA contains six (6) subjects. Upon completion of all training, you will receive a "Certification of Training" email for your records. Keep this for future reference and send a copy to AnnualCompliance@RegalMed.com

FAQ



IMPORTANT

In order for your training to be recorded in the system, ALL modules must be completed on EACH tab ("Compliance" and then under "OSHA") and you must click on the green "Attest" button under both the Compliance and OSHA tab.

(Example Below)

Compliance and OSHA Training Materials with Quiz Results

Compliance

OSHA

2022 Compliance Training

100%

ATTEST

SUBJECT	STATUS	SCORE	DATE DUE	DATE TAKEN
Compliance - HPN and CMS Fraud, Waste, and Abuse	Passed	80%	12/31/2022	12/30/2022
Compliance - HPN Code of Conduct and CMS General Compliance	Passed	90%	12/31/2022	12/30/2022
Compliance - HIPAA/HITECH	Passed	90%	12/31/2022	12/30/2022
Compliance - Cyber Security Compliance	Passed	100%	12/31/2022	12/30/2022
Compliance - Model of Care	Passed	80%	12/31/2022	12/30/2022
Compliance - Cultural and Linguistic/Disability Sensitivity	Passed	80%	12/31/2022	12/30/2022
Compliance - Injury & Illness Prevention Program	Passed	90%	12/31/2022	12/30/2022
Compliance - Harassment in the Workplace	Passed	80%	12/31/2022	12/30/2022

FAQ



IMPORTANT

Employees that are converting from Temp to Staff **must** take the entire training again under the new login. NO EXCEPTIONS.

*TRAININGS ARE NOT CARRIED OVER.
FAILURE TO COMPLETE THE TRAININGS timely WILL
RESULT IN severe disciplinary actions, including and up to
SUSPENSION and/or termination.*

IN ORDER TO RECEIVE CREDIT FOR TRAINING:

**EMAIL A COPY OF YOUR CERTIFICATE OF COMPLETION
TO: ANNUALCOMPLIANCE@REGALMED.COM**

CONTACT US

For questions regarding this training or for any general compliance questions or concerns, please reach out to the Compliance Office at:

Email: Compliance@regalmed.com

Fax: (818) 933-0598

To speak with someone immediately, please contact the Compliance Office:

Natalie Nazari, Compliance Specialist

Email: NNazari@Regalmed.com

Phone: (818) 810-4320

Angela Concepcion, LVN CPC CHC, Sr. Director of Compliance and Oversight

Email: AConcepcion@regalmed.com

Phone: (818) 654-3400 ext. 2002013

Jeffrey A. Baron, CHC, CHPC, CCEP, Compliance Officer & Privacy Officer - SVP of Compliance

Email: Jbaron@regalmed.com

Phone: (818) 654-3400 ext. 1101248

Anonymously:

Compliance Hotline

(Toll Free) Phone: (844) 752-3921 or (818) 810-4633

Email: Hotline@regalmed.com